



Night Call Response - Monthly

From 7/1/2006 to 6/30/2007

Number of Jobs Average Response Average Time Spent

July 2006

NIGHT CREW		
68	1.11 Hrs.	1.07 Hrs.

August 2006

NIGHT CREW		
60	0.83 Hrs.	0.86 Hrs.

September 2006

NIGHT CREW		
71	1.06 Hrs.	0.68 Hrs.

October 2006

1ST RESPONSE		
22	0.45 Hrs.	0.41 Hrs.

NIGHT CREW		
37	0.79 Hrs.	0.87 Hrs.

REGULAR		
11	0.94 Hrs.	1.92 Hrs.

November 2006

1ST RESPONSE		
37	0.61 Hrs.	0.63 Hrs.

NIGHT CREW		
64	0.87 Hrs.	0.99 Hrs.

REGULAR		
11	1.45 Hrs.	0.69 Hrs.

December 2006

1ST RESPONSE		
44	0.83 Hrs.	0.76 Hrs.

NIGHT CREW		
72	0.80 Hrs.	1.03 Hrs.

REGULAR		
4	0.91 Hrs.	0.54 Hrs.

January 2007

1ST RESPONSE		
41	0.65 Hrs.	0.46 Hrs.

NIGHT CREW		
63	0.89 Hrs.	1.22 Hrs.

REGULAR		
11	1.59 Hrs.	1.99 Hrs.

February 2007

1ST RESPONSE		
30	0.58 Hrs.	0.73 Hrs.

NIGHT CREW		
55	0.74 Hrs.	0.77 Hrs.

REGULAR		
4	1.60 Hrs.	0.97 Hrs.



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March 2007			
1ST RESPONSE			
45	0.76 Hrs.	0.78 Hrs.	
NIGHT CREW			
57	0.67 Hrs.	1.28 Hrs.	
REGULAR			
9	0.82 Hrs.	1.20 Hrs.	
April 2007			
1ST RESPONSE			
39	0.51 Hrs.	0.51 Hrs.	
NIGHT CREW			
26	0.72 Hrs.	1.03 Hrs.	
REGULAR			
11	0.89 Hrs.	0.88 Hrs.	
May 2007			
1ST RESPONSE			
34	0.58 Hrs.	0.54 Hrs.	
NIGHT CREW			
38	0.59 Hrs.	1.46 Hrs.	
REGULAR			
9	0.94 Hrs.	2.51 Hrs.	
June 2007			
1ST RESPONSE			
38	0.69 Hrs.	0.54 Hrs.	
NIGHT CREW			
52	0.36 Hrs.	2.08 Hrs.	
REGULAR			
23	1.33 Hrs.	1.50 Hrs.	
TOTALS	1086	0.80 Hrs.	0.98 Hrs.
1ST RESPONSE	330	0.64	0.60
NIGHT CREW	663	0.81	1.10
REGULAR	93	1.17	1.43

Avg Jobs/ Month 91

1st Response: CSR Calls by First Responder

Night Crew: Assistance to First Responder or CSR Calls after 11:30 weekdays or nights and holidays

Regular: Non CSR Calls by First Responder